

# **MANAGED NETWORK SERVICE**

Effective network = Smart design + Steadfast management. A simple equation. But is it really so simple?

#### select • connect • protect\*\*

### DESIGN

Selecting the right network appliance from the hundreds out there can be daunting. Just separating fiction (the marketing hype) from fact (true equipment performance) could be a full-time job for someone. Then there's the comprehensive review of your existing network. Do you have everything you need? Anything that can be discarded? What should be refreshed? Arriving at the desired end-result can be overwhelming, especially while staying on top of day-to-day network management.

## MANAGEMENT

Tolerance for downtime = ZERO. Clients (internal and external) can barely deal with SLOW. Why not deploy state-of-the-art tools for monitoring and partner with the team that makes its living doing troubleshooting.

s2s Communications lives and breathes this stuff. Whether it's a professional services engagement for network design and/or a managed services engagement for network management, our job is to insure your network performs and is secure.

## s2s MANAGED NETWORK SERVICE

Managed Network Service customers have peace of mind, knowing their network is monitored and maintained. This service includes:

- 24x7x365 Network Monitoring, Incident Threshold Alarming and Notification, Trouble Resolution through Closure
- Cloud Dashboard Reports for WAN & Device
  Performance, Trouble Ticket History, Asset Inventory
- Hardware License and Firmware Update Management
- MACD (including device configuration, deployment, installation, replacement)

## NETWORK DESIGN

s2s is on top of best-in-class technologies. And security is the primary consideration during our diligence on new products. Operating as a device-agnostic and brand-independent MSP, s2s recommendations are made based on what is best for our customers.

## SECURITY

s2s offers design, configuration, implementation and management of security appliances with feature sets including:

- Integrated IDS, A/V & URL Filtering
- Next generation Layer 7 aware firewall
- Site-to-Site VPN with dual Broadband and 4G Failover
- Web Caching & WAN Optimization
- Traffic Shaping and Priority Queuing
- Integrated Wireless



#### s2scommunications.com-

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